

# ETQ Reliance® Go

Designed exclusively for mid-market companies. Fast time to value with the most trusted Quality Management Software.

## Built-in Best Practices

Begin your automation journey with built-in best practices and straightforward licensing-only pricing. Now mid-market manufacturers can optimize quality processes without breaking the bank.

## Convenient Self-Service Setup

Independently launch your eQMS with our user-friendly interface, step-by-step guides and on-demand product training. Empower your teams with faster onboarding, fewer deployment barriers and no need for IT.

## Trusted Enterprise-Grade Platform

ETQ Reliance Go, built on Amazon AWS, delivers a secure, high-performance, cloud-native experience that scales seamlessly to support your company's growth.



### What's Included:

Base package includes:	Optional service add-ons:
<ul style="list-style-type: none"> <li>ETQ Reliance NXG cloud-based platform</li> <li>13 quality applications</li> <li>Self-service setup guides and tutorials</li> <li>ETQ Academy for on-demand user training</li> <li>24x7 technical support</li> </ul>	<ul style="list-style-type: none"> <li>ERP Integration (Suppliers, Materials, Chemicals master data)</li> <li>Single Sign-on Setup*</li> <li>Insights Analytics Dashboards Setup and Customization</li> <li>Document Migration (for Document Controll app)*</li> <li>MS365 or Google Collaboration (for Document Control app)*</li> <li>Service Care 360 Plan</li> </ul>

*\*Self-Service setup guidance is available.*

## Build digital workflows with a broad set of quality applications

ETQ Reliance Go includes the ETQ core QMS and nonconformance handling applications, giving you the building blocks for a comprehensive closed-loop quality ecosystem.

### Document control

Manage the life cycle of all controlled documents in a centralized framework and automatically track revision history.

### Training Management

Keep a 360-degree view of the employee training matrix, manage courses and assignments, and track progress and compliance.

### Audits Management

Stress free audit-readiness with a comprehensive planning structure that streamlines scheduling, assigning, conducting, and reporting on audits.

### Corrective & Preventive Action

Identify and address the root cause of high-risk quality and safety issues. Manage action items for internal and external stakeholders.

### Change Management

Evaluate risks, create action plans, and reduce cycle time when making changes to engineering, processes, specifications, and suppliers.

### Suppliers, Materials & Chemicals

Central repository of supplier information that can share data with all applications on the ETQ Reliance platform.

### Quality Events

A versatile cross-functional app that helps you track, trend, or investigate any quality or safety issue and determine whether a formal CAPA is needed

### Nonconformance Reporting

Mitigate costs of poor quality with a process to control and isolate nonconforming materials, identify sources, and eliminate occurrences of nonconforming products.

### Inspection Management

Identify quality and safety issues sooner and resolve them faster through centralized planning and execution of QC in-process inspections.

### Customer Feedback

Integrate customer feedback into the nonconformance handling process to support continuous improvement.

### Risk Register

Create matrix-style assessments to identify and control all risks that may affect your organization. nonconforming products.

### Centralized Reporting & Alerts

Easy data visualization and trend notifications. Automate email notifications based on defined thresholds.

### Administration Center

Centralized area to maintain all of the management controls of ETQ Reliance, including user profiles, master keyword lists, decision trees, times zones, and more.

### Service Care 360 provides a personal touch

The Service Care 360 plan is designed to support your efforts towards a successful and long-term quality program for a low fixed cost. .

What you'll get:

- Ongoing ETQ Professional Services expertise
- Planning workshop (up to 2 hours)
- Hands-on setup support (up to 20 hours)
- Deployment office hours (1 hour/week during deployments<sup>^</sup>)
- Assisted environment promotions (2)
- Option to renew services annually

<sup>^</sup>Max 15 hours annually.



Learn more at <https://www.etq.com> or today or call: +1 (844) 293-3001