

## Microlearnings

ETQ Academy: Walkthrough Tour for Users  
 How To: Access ETQ Reliance Help File 2017  
 How To: Advanced Search 2017  
 How To: Application Search 2017  
 How To: Basic Log Into Reliance 2017  
 How To: Column Search 2017  
 How To: Comment History 2017  
 How To: Completed vs. Open vs. Voided Documents 2017  
 How To: Copy Link 2017  
 How To: Export to Excel 2017  
 How To: Log Into Reliance 2017  
 How To: Password Reset 2017  
 How To: Print to PDF 2017  
 How To: Receive Assignment and Notification Emails 2017  
 How To: Receive Escalation Emails 2017  
 Reliance Overview: Document Layout 2017  
 Reliance Overview: Home Page 2017  
 Reliance Overview: Module Layout Part 1 - 2017  
 Reliance Overview: Module Layout Part 2 - 2017  
 Reliance Overview: Module Layout Part 3 - 2017  
 Reliance Overview: Portal Page 2017  
 Reliance Overview: Read and Acknowledge Training 2017  
 Reliance Overview: View Navigator 2017  
 Reliance Overview: Workflow Bar 2017  
 How To: Change Field Value Action for Mass Changes 2017  
 How To: Edit All Fields 2017  
 How To: Exporting User List ETQ Reliance 2017  
 How To: Generate Gantt Charts 2017  
 How To: Location Based Filtering 2017  
 How To: Reassign Documents 2017  
 How To: Reroute Documents 2017  
 How To: Send Notifications 2017  
 How To: Text Box Sizing 2017  
 How To: User Cannot Edit a Document 2017  
 Reliance Overview: Administration Center 2017  
 Reliance Overview: Editable Vs. Read Only Sections 2017  
 Troubleshooting: Application Grayed Out 2017  
 Troubleshooting: Document Locked 2017  
 Troubleshooting: Limitations of Safari on iPad 2017  
 ETQ Reliance 2020a Release Overview  
 How To: Audit Trail and Force Authentication 2017  
 How to: Change Default View of a Module 2017  
 How To: Control Login Attempts 2017  
 How To: Create a New User 2017  
 How To: Create an External Database Link Profile 2017  
 How To: Create Group Profiles 2017  
 How To: Create Location Profiles 2017  
 How To: Document Control and Training Management  
 How To: Enable & Add Bookmarks 2017  
 How To: Import Documents 2017  
 How To: Import Keywords 2017  
 How To: Import Profiles 2017  
 How To: Inactivate A User 2017  
 How To: System Monitor 2017  
 How To: Usage Report 2017  
 How To: User Session and Login Block 2017  
 Introduction: Root Cause Analysis Toolkit  
 Reliance Overview: Field Types 2017

## Campus Training Courses

How to Create a Support Case in ETQ Campus  
 How to Login to ETQ Campus for the First Time  
 How to Update an Existing Support Case in ETQ Campus  
 Working With Support for ETQ Ambassadors  
 How to Add Additional Contacts to Your Support Case  
 How to Use Tags in Campus  
 How to Request a Meeting in a Support Case  
 How to Create a Service Request in ETQ Campus

## Webinar Replay Series

Training Management -2022 UC  
 Ask an Auditor: How to Always Be Audit Ready  
 Lunch & Learn: Audits Program  
 Lunch & Learn: Complaint Handling (+eMDR)  
 Lunch & Learn: Corrective And Preventative Action (CAPA) Process  
 Lunch & Learn: Nonconformance (NCFM)  
 NXG Model and Security Overview  
 Promotions and Patches Best Practices  
 Reliance Tips and Tricks  
 Webinar Replay: Accelerate Your ETQ Reliance NXG Migration Journey  
 Webinar Replay: ETQ Professional Services: Supporting Your Unique Quality Journey  
 Webinar Replay: Fuel Your Quality Program with Shop Floor to Top Floor Connected Worker Technology  
 Webinar Replay: How Ecolab Cleaned Up Quality Processes Across Global Organization  
 Webinar Replay: How to Standardize Your Lab Investigation Process  
 Webinar Replay: Improve Your Time to Market – Optimize the Product Lifecycle  
 Webinar Replay: Materion: Unifying Quality Management Across a Global Footprint  
 Webinar Replay: PPG Paints a Path to Success: A Business Case for an eQMS  
 Webinar Replay: Quality Solutions Series: Streamlining Your Audits Process  
 Webinar Replay: Quality Solutions Series: Training at the Pace of Business Change  
 Webinar Replay: Quality Solutions Webinar Series: Creating a More Connected Product Design Process  
 Webinar Replay: Quality Solutions Webinar Series: Supply Chain Quality  
 Webinar Replay: Reducing the Cost of Poor Quality- Strategies for Enhanced Financial Performance  
 Webinar Replay: ROI & Quality: Using Your Data for Building Value  
 Webinar Replay: Root Cause Analysis  
 Webinar Replay: The Sweet Success of Quality Digitalization: How Mars Puts Quality First  
 Webinar Replay: What IFF?: Harmonization with a Global Quality Leader  
 Webinar Replay: What's New: ETQ Reliance Winter 24 Update  
 Webinar Replay: What's New with Reliance NXG Spring '23  
 What It Takes to Deploy an Application

## Academy Live Courses

- Academy Live 2020: Views
- Academy Live 2020: Concepts of ETQ Scripting
- Academy Live 2020: Configuring Notifications
- Academy Live 2020: Defining Locations to Drive Security
- Academy Live 2020: Enabling Localization
- Academy Live 2020: ETQ Script Class Hierarchy and Overview of Javadocs
- Academy Live 2020: ETQ Script Profiles
- Academy Live 2020: Form and Subform Scripting
- Academy Live 2020: Foundations of Workflow Scripting
- Academy Live 2020: Integrations Through Connection Profiles
- Academy Live 2020: Integrations Through Web APIs
- Academy Live 2020: Leveraging Quality Alerts
- Academy Live 2020: Lookup Views
- Academy Live 2020: Managing Promotions
- Academy Live 2020: MKL vs MNL
- Academy Live 2020: Zipping Attachments
- Academy Live 2021: Using the New Academy Analytics Tool
- Academy Live 2021: Designer: Dynamically Populate Subform Records
- Academy Live 2021: Views- Working with SQL
- Academy Live 2021: XML Connection Profiles
- Academy Live 2021: Ambassador Foundations- Access Control in Reliance
- Academy Live 2021: Ambassador Foundations- Maintaining Profiles
- Academy Live 2021: Automating Assignment of Review Records
- Academy Live 2021: Configuration Best Practices
- Academy Live 2021: Debugging Hacks- ValidationException Vs error Vs Rutilities.debug()
- Academy Live 2021: Enabling Supplier Access
- Academy Live 2021: Expert Use Case-Change Status of an Approved Document
- Academy Live 2021: Expert Use Case- Display Overdue Assignments
- Academy Live 2021: Free text Translations: Leveraging RESTful webservice to translate free text fields using Google Translator
- Academy Live 2021: How to Define a Data Migration Plan
- Academy Live 2021: Overview of the Validation Process and Deliverables
- Academy Live 2021: Preparing for Your Next Go Live
- Academy Live 2021: What to Expect During a Reliance Implementation
- Academy Live 2021: Inheritance
- Academy Live 2021: Integrating Document Control with SharePoint Online
- Academy Live 2021: Master Keyword Lists and Master Names Names Lists
- Academy Live 2021: Optimizing Reliance Performance
- Academy Live 2021: Working with Action Buttons
- Academy Live 2022: Ambassador Foundations- Configuring Notifications
- Academy Live 2022: Ambassador Foundations- Creating Reliance Fields
- Academy Live 2022: Ambassador Foundations- Creating Reliance Forms
- Academy Live 2022: Ambassador Foundations- Creating Reliance Workflows
- Academy Live 2022: Application Walkthrough- Document Control
- Academy Live 2022: Application Walkthrough: Lab Investigation
- Academy Live 2022: Application Walkthrough- Meetings
- Academy Live 2022: Application Walkthrough- Nonconformance Reporting
- Academy Live 2022: Application Walkthrough: Quality Events
- Academy Live 2022: Configuration Tips and Tricks
- Academy Live 2022: Creating Office Integration Templates
- Academy Live 2022: Defining Locations to Drive Security
- Academy Live 2022: How to Configure your sFTP and use the Import Tool
- Academy Live 2022: How to Migrate with Import Spreadsheets and Data Migration Best Practices
- Academy Live 2022: How to use Javadocs
- Academy Live 2022: Leveraging ETQScript
- Academy Live 2022: Office Integration Templates
- Academy Live 2022: Product Focus- ETQ Insights
- Academy Live 2022: Product Focus: Mobile 2.0 Release
- Academy Live 2022: Reliance Designer- Common Script Mistakes
- Academy Live 2022: Reliance Designer- Leveraging ETQScript Profiles
- Academy Live 2023: Forms, Views, and Workflows
- Academy Live 2023: Ambassador Foundations: Location and Additional Security Setup
- Academy Live 2023: Application Set Walkthrough: Core Platform
- Academy Live 2023: Application Walkthrough- Document Control + Training Management
- Academy Live 2023: Application Walkthrough: Nonconformance Handling
- Academy Live 2023: Application Walkthrough: Risk Tools
- Academy Live 2023: Application Walkthrough: Training Management
- Academy Live 2023: Best Practices- Health and Safety
- Academy Live 2023: Best Practices- Life Sciences
- Academy Live 2023: Best Practices- Supply Chain Quality
- Academy Live 2023: Deviation Management
- Academy Live 2023: Product Focus: New Product Introduction
- Academy Live 2023: Reliance Designer- View Configuration
- Academy Live 2023: Reliance Designer: Common Administrator and Designer Mistakes and How to Avoid Them
- Academy Live 2023: Reliance Designer- Common Script and Script Profiles
- Academy Live 2023: Reliance Designer- Configuration Tips and Tricks
- Academy Live 2023: Reliance Designer: Create Additional Views
- Academy Live 2023: Reliance Designer- External User Access
- Academy Live 2023: Reliance Designer- How to Use Javadocs and the NXG Developers Guide
- Academy Live 2023: Reliance Designer- Inheritance Settings
- Academy Live 2023: Reliance Designer- Introduction to ETQScript
- Academy Live 2023: Reliance Designer- Task Profiles
- Academy Live 2024: Ambassador Foundations: Access Roles
- Academy Live 2024: Ambassador Foundations- Best Practices of How to Import Data
- Academy Live 2024: Ambassador Foundations: Introduction to ETQ Script
- Academy Live 2024: Ambassador Foundations: Mastering Views for General Use and Centralized Reporting
- Academy Live 2024: Ambassador Foundations: Reliance Forms
- Academy Live 2024: Ambassador Foundations: Reliance Workflows
- Academy Live 2024: Ambassador Foundations: Task Profiles and Simple ETQScript Examples
- Academy Live 2024: Application Walkthrough: Assets, Calibration and Maintenance
- Academy Live 2024: Application Walkthrough- Audits
- Academy Live 2024: Best Practices: How to create Office Integration Forms
- Academy Live 2024: Application Walkthrough: Customer Feedback
- Academy Live 2024: Application Walkthrough: Risk Assessment
- Academy Live 2024: Application Walkthrough: Training Management
- Academy Live 2024: Best Practices- Reporting and Analytics
- Academy Live 2024: Introduction to ETQScript Part 2
- Academy Live 2024: Reliance Designer: View Configuration Part 2
- Academy Live 2024: Reliance Designer: Common Admin or Designer Mistakes and How to Avoid Them
- Academy Live 2024: Reliance Designer: Creating Additional Views Part 1
- Academy Live 2024: Reliance Designer- ETQScript Profiles
- Academy Live 2024: Reliance Designer: How to Create Inheritance Settings
- Academy Live 2024: Reliance Designer- Location and Additional Security

## Overview Courses

CAPA: Problem Identification 2017  
 CAPA: Root Cause Determination and Proposed Action Plan 2017  
 CAPA: Verification of Effectiveness 2017  
 Employee Training: End User's Perspective 2017  
 Overview: Audit Management Module 2017  
 Overview: Change Management Module 2017  
 Overview: Complaint Handling Module 2017  
 Overview: Corrective Action (CAPA) Module 2017  
 Overview: Document Control Module 2017  
 Overview: Employee Training Module 2017  
 Overview: Enterprise Risk Management Module 2017  
 Overview: Incidents, Accidents and Safety Reporting Module 2017  
 Overview: Non Conformance Material (NCFM) Module 2017  
 Overview: Production Part Approval Process Module 2017  
 Overview: Risk Register Utility 2017  
 Overview: Supplier Rating Module 2017

## Customer Enablement

Implementation Practices: Preparing for Your Next Go Live  
 Implementation Practices: How to Define a Data Migration Plan  
 Implementation Practices: What to Expect During a Reliance Implementation  
 Implementation Practices: Overview of the Validation Process  
 Welcome to Reliance Implementation  
 Academy Deep Dive: Using the New Academy Analytics Tool  
 Academy Analytics

## Certifications

ETQ Reliance Administrator Certification Training  
 ETQ Reliance Basic Designer Certification Training  
 ETQ Reliance Intermediate Designer Certification Training ETQ Reliance Patch Certification  
 ETQ Reliance Promotion Certification  
 ETQ Validation Certification

## Module and Utility Introductions

Module Introduction: Corrective and Preventive Action (CAPA) 2017  
 Module Introduction: Customer Feedback 2017  
 Module Introduction: Deviation 2017  
 Module Introduction: Document Control 2017  
 Module Introduction: Emergency Preparedness Plans 2017 Module Introduction: Employee Training 2017  
 Module Introduction: Hazard Analysis and Critical Control (HACCP) 2017  
 Module Introduction: Incidents, Accidents, and Safety Reporting 2017  
 Module Introduction: Job Safety Analysis 2017  
 Module Introduction: Meeting Management 2017  
 Module Introduction: Monitoring and Inspections 2017 Module Introduction: Nonconforming Material (NCFM ) 2017 Module Introduction: Permit Control 2017  
 Module Introduction: Product Specification Management Module 2017  
 Module Introduction: Project Control 2017  
 Module Introduction: Receiving and Inspection Module 2017 Module Introduction: Return Material Authorization Module 2017  
 Module Introduction: Safety Data Sheet (SDS) 2017  
 Module Introduction: Supplier Rating Module 2017  
 Module Introduction: Suppliers, Materials, and Chemicals 2017  
 Module Introduction: Task Management 2017  
 Module Introduction: Assets Calibration and Maintenance 2017  
 Module Introduction: Audit Management 2017  
 Module Introduction: Behavior Based Safety 2017  
 Module Introduction: Change Management 2017  
 Module Introduction: Complaints Handling 2017  
 Module Introduction: Compliance Obligation 2017  
 Utility Introduction: Centralized Reporting 2017  
 Utility Introduction: Delegation 2017  
 Utility Introduction: Risk Register 2017

## Analytics

ETQ Insights - Administrator Training  
 ETQ Insights - Overview  
 ETQ Insights - Quality Data Lake Structure  
 ETQ Insights - Why is it worth it?  
 Importance of Analytics in QMS  
 ETQ Insights Out of the Box (OOTB) Dashboard Overview