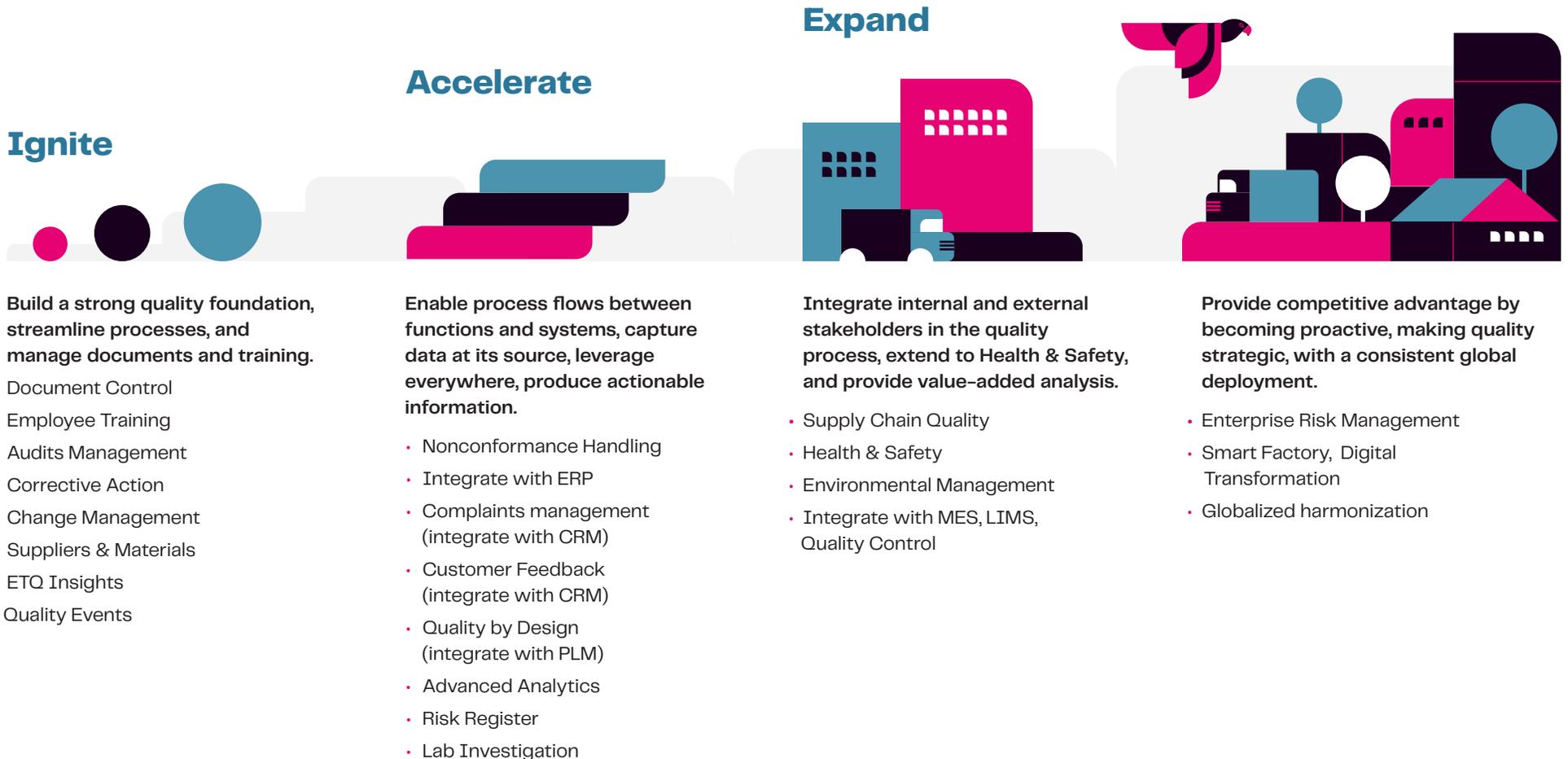


# Where Are You on Your Quality Journey?

Product and service quality are not destinations in and of themselves but part of a longer, evolving journey toward continuous improvement. At ETQ, we view the Quality Journey as a progression that helps companies move from the automation of basic quality processes to achieving operational excellence and delivering genuine business transformation.

In this way, quality becomes the core of a company's values and a driver of great of superior brand reputation and enhanced business value. A journey of a thousand miles begins with a single step. Take your first step on the Quality Journey with ETQ today.



# ETQ Reliance®

WHERE YOU START YOUR QUALITY JOURNEY



## 42 easy-to-use applications

An award-winning and streamlined user experience for all quality processes



## An agile platform

A mighty engine with the agility to adapt to your business, now and in the future



## Cloud-based SaaS

Access securely anytime and anywhere

Advanced Analytics

Broad application portfolio

Core applications

Document Control

Training Management

Audit Management

Corrective Action (CAPA)

Change Management

Suppliers, Materials & Chemicals

Risk Assessment

Release Management

Insights

Application sets & applications

New Product Introduction

Supply Chain Quality

Nonconformance Handling

Life Sciences Compliance

Health & Safety

Environmental Management

Enterprise Risk Management

Lab Investigation

Quality Events

ETQ Reliance Platform

Integration/APIs  
Configuration Management

Reporting  
Access Control

Audit Trail  
Security

Mobile  
Delegation & Escalation

Cloud

Quality challenges and pain points appear anywhere in manufacturing ecosystems – design, manufacturing, shipping, distribution. It is a challenge for any company to ensure that quality processes are upheld at every stage, meet growing regulatory burdens and address the market consequences of poor quality.

What is the catalyst that will change the quality dynamic? And how can companies prevent quality issues and bring to market products that improve customer experience, enhance brand loyalty and drive performance?

Every manufacturer has the opportunity to embark on a quality journey to realize transformational results that drive business performance. By investing in the right technology to enhance quality management processes, manufacturers will be able to create a cross-organization culture that ensures every person is dedicated to driving quality outputs.



Quality is one of our key differentiators. The entire backbone of the company is based on quality, ... and Reliance has played a key role in helping us live up to our quality ideals and commitment.

Sadiq Eshaq, Technical Project Manager  
Business Transformation Process,  
Lumileds

Learn where you are on your  
Quality Journey?