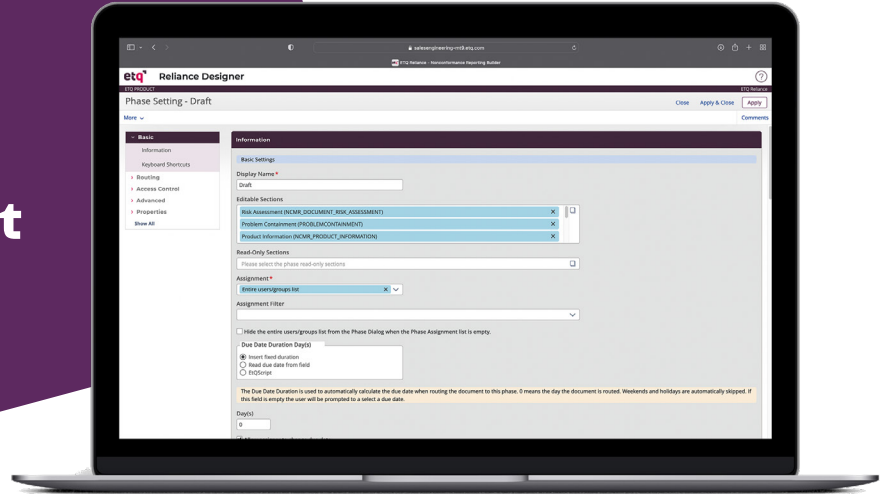# etq

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Designer & ETQ Script

Configuring existing applications and building new apps.

ETQ Reliance gives you the ultimate freedom to design, test, and deploy quality processes precisely configured to your requirements.

Make ETQ Reliance Yours with Tools for Non–IT People

Quality teams can quickly deliver new value to the business with minimal (or no) effort from your IT team. In addition, ETQ's flexible and comprehensive framework allows you to consolidate all your quality processes into a single platform interface.

DRAG–AND–DROP DESIGNER

ETQ's drag-and-drop process design tool makes it easy for non–IT business users to reconfigure out–of–the–box Reliance apps and confidently build new apps. Easily modify user access settings, workflows, forms, escalation paths, notifications, and more.
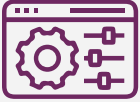
ADVANCED CONFIGURATION WITH ETQScript

ETQScript is a simple python–based scripting language you can use to construct advanced business logic and process automation. The editor view provides intelligent code completion functions, like color–coded and auto–complete syntax to prevent typos and a validation button that checks for syntax errors.

> **"As I became more familiar with ETQ Reliance, I realized that it's more than just a quality system—it's a platform to create new applications from scratch or, quite easily, 'translate' many older applications into the Reliance environment."**
>
> **SADIQ ESHAQ,**
> **TECHNICAL PROJECT MANAGER**
> **LUMILEDS**

CONFIGURE OUT-OF-THE-BOX APPS

Reliance has over 40 out-of-the-box apps to get your digital QMS going quickly. These standard workflows reflect the best practices collected from our 30 years in the quality industry and hundreds of customers across dozens of sectors.
Use Designer and ETQScript to tailor them for your unique business environment.

BUILD NEW APPS WITH DEVELOPER LICENSE

The optional Developer License unlocks a blank canvas to build brand-new apps for your specialized requirements. ETQ offers near limitless flexibility to add capabilities beyond the standard Reliance apps using Designer and ETQScript. Reuse all or part of any out-of-the-box app or existing complex scripts, so you don't have to start from scratch.

Customer Success: Configured Applications at Work

One month after deploying a configured version of the Return Material Authorization App to select sites, Trane realized more than one million dollars in recouped costs.

Before the Trane team configured and automated their RMA process in ETQ, RMA cycle times ran anywhere from three weeks to eight months. Every situation was like a one-off occurrence. There was no consistent process and little tracking or documentation to back up RMA requests to suppliers. Most follow-ups ended with simply never getting the money back—a big expensive problem.

Today with ETQ, RMA cycle times are reduced to four days. Even the suppliers are happy because they proactively receive every detail to approve the RMA quickly through secure online access.

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Going further, Trane has automated an ERS process, interlinking ETQ with Oracle to provide the finance team with a robust way to help manage the books. When the RMA is received, the supplier's account auto-debits and one button click launches the transaction into Oracle with no further back and forth with the supplier. This powerful automation configured between the QMS and ERP platforms accelerated stakeholder buy-in to spread this capability to as many sites as possible.

The total solution adds up to tens of millions of dollars in cost savings per year.

purple

Purple's phased approach fostered QMS adoption throughout the organization.

The Purple team began their quality journey using ETQ Reliance's Document Control, then built on this success to deploy more apps. They configured a custom version of Nonconformance Handling to help reduce customer complaints and promote continuous improvement by minimizing defects and boosting product quality. Anna Cook, Purple's Quality Systems Manager, shared that configuring applications to the company's specific needs was easy even without a programming background. Demonstrating the platform's flexibility helped spread adoption across different departments.

"ETQ's applications are a great place to start, right out-of-the-box. It's a really great foundation for anything that you want to change"

**ANNA COOK,
QUALITY SYSTEMS MANAGER**

Learn more about Purple's ETQ Quality Journey in this on-demand webinar.

etq

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About ETQ

ETQ, part of Hexagon, is the leading provider of quality, EHS and compliance management SaaS software, trusted by the world's strongest brands. More than 600 customers globally, spanning industries such as pharmaceuticals, electronics, heavy industry, food and beverage, and medical devices, benefit from ETQ to secure positive brand reputations, enable higher levels of customer loyalty and enhance profitability. ETQ Reliance offers built-in best practices and powerful flexibility to drive business excellence through quality. Only ETQ lets customers configure industry-proven quality processes to their unique needs and business vision. ETQ was founded in 1992 and has main offices located in the U.S. and Europe. To learn more about ETQ and its various product offerings, visit www.etq.com.

Hexagon is a global leader in sensors, software and autonomous solutions. Learn more about Hexagon (Nasdaq Stockholm: HEXA B) at hexagon.com and follow us @HexagonAB.