

Academy Certifications

ETQ Reliance Administrator/Ambassador

Reliance Layout

- Module Layout
- Module Actions
- Document Layout
- Documents Actions
- Documents Objects

Access

- Function of Administrator
- Access Roles for Applications
- Access Roles for Documents
- Local vs Central System
- Administration

Profiles

- Location Profiles
- User Profiles
- Group Profiles
- Portal Profiles
- Mail Profiles
- Task Profiles

System Preferences

- User Login Setup
- Mail Setup
- Holiday Setup

Working With Support

- Case Workflow
- Case Severity
- ETQ Campus

Working With Technology Services

- Services Offered
- Services Processes

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ETQ Reliance Basic Designer

Profiles

- Create User Profiles
- Create Location Profiles
- Create Group Profiles

Forms

- Configure Application Settings
- Create a Reliance Form
- Create Tabs Within a Form
- Create Sections Within a Form

Fields

- Create Fields Within a Form
- Modify Fields Within a Form

Workflows

- Create A Reliance Workflow
- Create Phases for a Workflow
- Create Views for a Workflow

ETQ Reliance Intermediate Designer

Introduction to Advanced Configurations

- Default Values
- Expanding Report Options in Views
- Data Validation

Advanced Configuration Exercises

- Conditional Due Dates
- Conditional Routing
- Additional Information in Emails
- Inheritance
- Embedded Lookup View
- Lookup Subform

ETQ Script Exercises Part 1

- Object Oriented Programing Lecture
- Default Value
- Advanced Access Control in Views
- Control Access to Forms
- Control Access to Form Content

ETQ Script Exercises Part 2

- Warnings, Errors, and Troubleshooting
- Additional information in Emails
- Inheritance
- Record Duplication
- URL Description



ETQ Reliance Patch Certification

Part 1

- Introduction
- What is a Patch?
- Patch Naming
- Key Terms
- Understanding Environments
- Patch FAQS
- Release Notes
- Key Icons

Part 2

- Installing a Patch on ETQ
- Key ETQ Patch Personnel
- Patch Pre-Installation Process Overview
- System Requirements Document
- Server Sizing Document
- Patch Pre-Installation Process Detail

Part 3

- Patch Installation Process Overview
- Patch Installation Process Detail
- The IQ file
- Tips for Navigation
- Database Information
- Resources

ETQ Reliance Promotion Certification

Part 1

- Welcome
- Objectives
- Promotion Definition
- Promotion Tool Checklist
- Understanding Environments
- Settings Profiles and Relations

Part 2

- Creating a Promotion File
- Module Configuration Phase
- Common Configurations Phase
- Advanced Configurations Phase
- Preview Phase
- Create File Phase
- Creating a Promotion File Simulation

Part 3

- Applying a Promotion File
- Applying a Promotion File Overview
- Applying a Promotion File Takeaways
- Applying a Promotion File Simulation

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ETQ Validation Certification

Part 1

- What is Computer System Validation (CSV)
- ETQ Validation for Life Sciences
- Examples of Regulatory Industries
- Origination of Computer System Assurance (CSA)
- Computer System Validation (CSV) vs Computer System Assurance (CSA)

Part 2

- ETQ Cloud Validation
- ETQ Reliance Validation Package
- How does ETQ do Validation?
- ETQ Validation Package
- Release Management Module

Part 3

- Validation Services Offering
- ETQ Approach and Offering
- ETQ Validation Services Deliverables
- Services Aligned to GAMP5 Guidance

Part 4

• Benefits of Using ETQ Validation Services

Part 5

Summary

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