

## Microlearnings

CAPA: Root Cause Analysis Toolkit- Implementation Instructions  
 ETQ Academy: Walkthrough Tour for Users  
 Heap and Thread Dumps  
 How To: Access Reliance Help Page  
 How To: Add Charts to the Favorite Charts Section in the My Portal Page  
 How to: Adjust Column Width  
 How To: Administration Center  
 How To: Application Grayed Out  
 How To: Attachment Fields  
 How To: Audit Trail and Force Authentication  
 How To: Banner Bar  
 How To: Basic Log Into Reliance  
 How To: Change Default View of an Application  
 How To: Change Document Due Dates  
 How To: Change Field Value Action for Mass Changes  
 How To: Change Your Password  
 How To: Comments Pane  
 How To: Completed vs. Open vs. Voided Documents  
 How To: Consistent Icon to Adjust Component Settings  
 How To: Consistent System Pages  
 How To: Control Login Attempts  
 How To: Copy Link  
 How To: Create a New User  
 How To: Create an External Database Link Profile  
 How To: Create and Assign Training  
 How To: Create Documents  
 How To: Create Group Profiles  
 How To: Create Location Profiles  
 How To: Customize the Login Page  
 How To: Disabled Actions  
 How To: Document Control and Training Management Integration  
 How To: Document Tabbing & Active Module  
 How To: Edit All Fields  
 How To: Enable & Add Bookmarks  
 How To: Export to Excel  
 How To: Favorite Applications  
 How to: Favorite Documents  
 How to: Favorite Views  
 How To: Feature Personas  
 How To: Feedback Messages  
 How To: Generate Gantt Charts  
 How To: Import Documents  
 How To: Import Keywords  
 How To: Import Profiles  
 How To: Inactivate A User  
 How To: Land on your Favorite Application by Default  
 How To: Log Into Reliance  
 How To: Managing Form Fields  
 How To: Overview of Module & Form Toolbar

How To: Overview of My Assignments View  
 How To: Phase Tracker  
 How To: Print to PDF  
 How To: Reassign Documents  
 How To: Receive Escalation Emails  
 How To: Reroute Documents  
 How To: Route Documents  
 How To: Send Notifications  
 How To: Set Up the My Portal Page  
 How To: Set/Change Your Avatar  
 How To: Set/Change Your Locale  
 How To: System Monitor  
 How To: Text Box Sizing  
 How To: Update Keyword Lists  
 How To: Update Names Lists  
 How To: Usage Report  
 How To: User Cannot Edit a Document  
 How To: User Session and Login Block  
 How To: View Actions  
 How To: Work With Subforms  
 Introduction: Root Cause Analysis Toolkit  
 Reliance Overview: Application Layout  
 Reliance Overview: Document Layout  
 Reliance Overview: Editable Vs. Read Only Sections  
 Reliance Overview: Field Types  
 Reliance Overview: Home Page  
 Reliance Overview: Portal Page  
 Reliance Overview: Receive Assignment and Notification Emails  
 Reliance Overview: View Navigator  
 Reliance Overview: Workflow Bar

## Campus Training Courses

How to Login to the ETQ Campus for the First Time  
 Create a Support Case in ETQ Campus  
 How to Update an Existing Support Case in ETQ Campus  
 Working with Support for ETQ Ambassadors

## Application and Utility Introductions

Application Introduction: APQP  
 Application Introduction: Aspects, Objectives, and Targets  
 Application Introduction: Assets Calibration and Maintenance  
 Application Introduction: Audit Management  
 Application Introduction: Behavior-Based Safety  
 Application Introduction: Change Management  
 Application Introduction: Complaints Handling  
 Application Introduction: Compliance Obligation  
 Application Introduction: Corrective and Preventive Action (CAPA)  
 Application Introduction: Customer Feedback  
 Application Introduction: Document Control  
 Application Introduction: Emergency Preparedness Plans  
 Application Introduction: Employee Training  
 Application Introduction: Failure Mode and Effects Analysis (FMEA)  
 Application Introduction: Hazard Analysis and Critical Control Points (HACCP)  
 Application Introduction: Incidents, Accidents, and Safety Reporting  
 Application Introduction: Job Safety Analysis  
 Application Introduction: Meeting Management  
 Application Introduction: Monitoring and Inspections  
 Application Introduction: Nonconforming Material (NCMR)  
 Application Introduction: Permit Control  
 Application Introduction: Planned Deviation  
 Application Introduction: Product Specification Management  
 Application Introduction: Production Part Approval Process (PPAP)  
 Application Introduction: Project Control  
 Application Introduction: Quality Records Disposition  
 Application Introduction: Receiving and Inspection  
 Application Introduction: Return Material Authorization  
 Application Introduction: Safety Data Sheet (SDS)  
 Application Introduction: Supplier Corrective Action (SCAR)  
 Application Introduction: Supplier Rating  
 Application Introduction: Suppliers, Materials, and Chemicals  
 Application Introduction: Sustainability Reporting  
 Application Introduction: Task Management  
 Utility Introduction: Delegation  
 Utility Introduction: Risk Register

## ETQ Insights

ETQ Insights - Administrator Training  
 ETQ Insights - Connecting to the Quality Data Lake  
 ETQ Insights - Overview  
 ETQ Insights - Quality Data Lake Structure  
 ETQ Insights - Vision and Direction  
 ETQ Insights - Why is it worth it?  
 Importance of Analytics in QMS

## Academy Live Courses

Advanced Views  
 Advanced XML Connection Profiles  
 Concepts of ETQ Scripting  
 Configuring Notifications  
 Creating Office Integration Templates  
 Defining Locations to Drive Security  
 Enabling Localization  
 ETQ Script Class Hierarchy and Overview of Javadocs  
 ETQ Script Profiles  
 Expert Use Case- Display Overdue Assignments  
 Form and Subform Scripting  
 Foundations of Workflow Scripting  
 Integrations Through Connection Profiles  
 Integrations Through Web APIs  
 Leveraging Quality Alerts  
 Lookup Views  
 Managing Promotions  
 MKL vs MNL  
 Working with Action Buttons  
 Zipping Attachments  
 Expert Use Case- Display the change status of a document  
 Implementation Practices: How to define data migration plan  
 Configuration Best Practices  
 Integrating Document Control with SharePoint Online  
 Enabling Supplier Access

## Webinar Replay Series

ETQ Academy Overview User Webinar-Replay  
 ETQ Academy Overview Webinar Q&A  
 ETQ Customer Panel Webinar: Why QMS Flexibility is Essential in Today's Dynamic Environment  
 ETQ Reliance 2019 Customer Webinar-Replay  
 ETQ Reliance 2019 Webinar Presentation Slides  
 ETQ Reliance 2019 Webinar Q&A  
 ETQ Supplier Quality Panel Webinar: Real World Insights into Improving Supplier Quality  
 ETQ Webinar: eMDR for Life Sciences  
 ETQ Webinar: Expedited Validation Product and Services  
 Lunch & Learn: Audits Program  
 Lunch & Learn: Complaint Handling (+eMDR)  
 Lunch & Learn: Corrective And Preventative Action (CAPA) Process  
 Lunch & Learn: Nonconformance (NCMR)  
 Webinar Replay: Emergency Preparedness Application  
 Webinar Replay: ETQ Insights  
 Webinar Replay: ETQ Reliance 2020A  
 Webinar Replay: Release Management Deep Dive  
 Webinar Replay: Training Management Deep Dive Webinar  
 Replay: Why now is the Time to Shift to Saas

## Overview Courses

Overview: Assets, Calibration and Maintenance Overview  
Overview: Assets, Calibration and Maintenance Overview: Calibration  
Overview: Audit Management  
Overview: Change Management  
Overview: Complaint Handling  
Overview: Corrective Action (CAPA)  
Overview: Customer Feedback  
Overview: Document Control  
Overview: Employee Training  
Overview: Enterprise Risk Management  
Overview: Failure Mode and Effects Analysis (FMEA)  
Overview: Hazard Analysis and Critical Control Points (HACCP)  
Overview: Job Safety Analysis  
Overview: Meetings  
Overview: Nonconformance Reporting (NCR)  
Overview: Planned Deviation  
Overview: Production Part Approval Process  
Overview: Return Material Authorization  
Overview: Risk Register Utility  
Overview: Safety Data Sheet  
Overview: Supplier Corrective Action Request (SCAR)  
Overview: Supplier Rating  
Overview: Suppliers Materials and Chemicals  
Overview: Training Management  
Localization in ETQ Reliance

## Application Demos

Application Demo: Accidents and Safety Reporting  
Application Demo: Assets, Calibration and Maintenance  
Application Demo: Audit Management  
Application Demo: Change Management  
Application Demo: Complaints Handling  
Application Demo: Corrective Action (CAPA)  
Application Demo: Document Control  
Application Demo: Emergency Preparedness Plans  
Application Demo: Meetings  
Application Demo: Supplier Corrective Action Request  
Application Demo: Suppliers, Materials and Chemicals  
Application Demo: Training Management

## Certifications

ETQ Reliance Ambassador Certification Training  
ETQ Reliance Basic Designer Certification Training  
ETQ Validation Certification